

Town of Andover, Massachusetts

STORMWATER MANAGEMENT PROGRAM

Directory for questions, reporting issues and complaints

CD & P - Conservation Div.

Phone: 978-623-8630

Email: conservation@andoverma.gov

- Sedimentation and erosion issues from construction site runoff
- Wetland disturbances and violations

CD & P - Health Division

Phone: 978-623-8640

Email: health@andoverma.gov

- Septic system failures
- Sewer/septic odors or illicit discharges
- Illegal septic discharge or dumping

CD & P – Planning Division

Phone: 978-623-8650

Email: planning@andoverma.gov

- Stormwater Management permits and applications

DPW - Engineering Division

Phone: 978-623-8770

Email: dpw-engineering@andoverma.gov

- Investigations of unusual or illicit discharges
- Stormdrain capacity issues
- Information on Town Stormdrain system
- Requests for stormdrain plans, maps, and records

DPW – Highway Division

Phone: 978-623-8800

Email: dpw-highway@andoverma.gov

- Blocked catchbasins or culverts
- Stormdrain or catchbasin cleaning and maintenance
- Street sweeping

DPW – Water / Sewer Division

Phone: 978-623-8860

Email: dpw-watersewer@andoverma.gov

- Sanitary sewer backups, overflows, or surcharging